

CASE **STUDY**

WEEKEND MOTOR

REPAIR SERVICE MINIMISES DOWNTIME FOR MANUFACTURER OF FIBRE CABLES

CS170
TRACKUP REF: 2955

HAYLEY DEXIS

**MECHANICAL ENGINEERING SERVICES //
PLASTICS**

Focus on **value**

**TRACK
UP**

THE SITUATION

A site manufacturing fibre cabling for the telecomms industry on the Scottish border had suffered a breakdown to a Leroy Somer electric motor. The failure of the motor had caused production to come to a complete standstill. After discovering that the OEM did not offer out-of-hours breakdown services, an on-site engineer called the HAYLEY DEXIS branch in Carlisle.

THE SOLUTION

The team working in the HAYLEY DEXIS Carlisle branch acted swiftly to assist the customer. A local, trusted engineering company was contacted and transport was arranged to take the failed motor from site to their workshop. The unit was stripped, inspected and damaged components replaced, before being rebuilt and sent back to the customer.

KEY VALUE AREAS



SERVICES



INCOME

Work was completed on the Saturday afternoon and Sunday morning before the repaired asset was returned and reinstalled on the production line.

THE RESULT

HAYLEY DEXIS and the third-party engineering firm provided a repair service that was unavailable through the OEM. By completing the work and returning the repaired motor to the customer in just 24

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THE TOTAL ANNUAL
COST OF THE LEAKS
IDENTIFIED DURING
THE SURVEY STOOD AT

£36,884.

”

hours, the customer was able to minimise the operational downtime suffered as a result of the breakdown.

Without the intervention of HAYLEY DEXIS, the customer would have likely had to wait for a repair service provider to begin work on the Monday morning, causing an extended production stoppage.

CONTACT US!

Speak to your local HAYLEY DEXIS branch today!

You can find their details by using our online Branch Finder tool:

www.hayley-group.co.uk/branch-finder.

KEY SOLUTIONS

Out-of-hours electric motor repair.

KEY RESULTS

Downtime minimised.

Production reinstated in just 24 hours after the breakdown was reported.





HAYLEY

DEXIS