## CASE STUDY

### **HAYLEY DEXIS**

IDENTIFY AND SUPPLY REPLACEMENT TRUNNION MOUNTED CYLINDER TO PREVENT £50k WORTH OF DOWNTIME COSTS



CS216 TRACKUP REF: 11817

### HAYLEY DEXIS

FLUID POWER // UTILITIES - ENERGY

Focus on value



### THE SITUATION

The Electrical Control & Instrumentation Engineer at an Energy Recovery Facility (ERF) in South Wales, contacted their local HAYLEY DEXIS branch, to report a boiler breakdown.

The issue had been created by a failed trunnion mounted cylinder. A replacement for this component was required urgently, along with some accessories. No part numbers were available.

# KEY VALUE AREAS

Stock was located within HAYLEY DEXIS and the required items were dispatched to the ERF on a same-day courier service.

### THE RESULT

The parts arrived with the on-site engineering team at the ERF on the same afternoon that the breakdown was first reported to HAYLEY DEXIS.

£50,000 WORTH OF DOWNTIME COSTS WERE PREVENTED BY HAYLEY DEXIS.

### THE SOLUTION

The team at the HAYLEY DEXIS branch requested photographs of the failed cylinder, in the absence of OEM part numbers.

From these photos, and with the assistance of the time-served hydraulic experts within the dedicated HAYLEY DEXIS | fluid power team, the cylinder and its accessories were identified. Thanks to the unrivalled stockholding and product expertise within HAYLEY DEXIS, as well as the rapid delivery service provided, downtime-related costs and production losses were minimised. The monetary saving for the customer stands at around £50,000.

### **CONTACT US!**

Speak to your local HAYLEY DEXIS branch today!

You can find their details by using our online Branch Finder tool:

www.hayley-group.co.uk/branch-finder.

#### **KEY RESULTS**

At least 8 hours of downtime prevented.

Around £50k in production losses and downtime costs avoided,



